

BUSINESS TRUNKING



Dedicated Support

From your first contact with Business Solutions, you will know you have experienced and highly responsive professionals in your corner. From your Dedicated Account Executive, to the Service Installation Team, to our Systems Engineers, Customer Care Professionals and Service Technicians, the Business Solutions team is dedicated to your total satisfaction. We will design a solution that is right for your company to ensure compatibility, as well as systems performance and reliability.

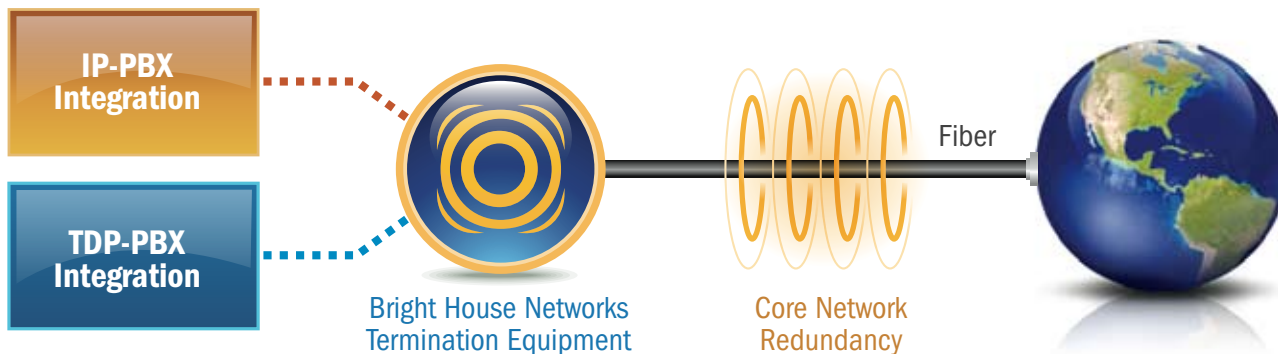
Compatibility

We support your current PBX and the newer IP PBX. We connect using T1's when support both Primary Rate Interface (PRI) and Channel Associated Signaling (CAS). Additionally, for newer IP PBX, we connect using Session Initiated Protocol (SIP) over Ethernet.

Features Include:

- Local and Long Distance calling – National and International (Buckets of minutes available)
- Direct Inward and Direct Outward dial (DID/DOD)
- Optional Toll-Free Number service
- Enhanced Emergency Calling (911 / E911)
- Calling Name and Number Delivery (CNAM)
- Caller ID Blocking – (ex: Collect/900 numbers)
- Directory Assistance/411
- Directory Listings

Business Trunking Network Architecture



Our Business Trunking solution is designed to provide business customers with trunks (channels in TDM and sessions in SIP) for connecting their PBX to the public telephone network – at a significant cost savings. It features the market's finest fiber network, as well as industry-leading technology that supports carrier-grade features and assures unsurpassed compatibility and reliability.

Connect. Manage. **Grow.**

BRIGHT HOUSE NETWORKS

business solutions

Business Trunking from Bright House Networks Business Solutions?

Tap into the market's most reliable and cost-effective communications services

Business Solutions is your single trusted source for both data communications and local and long distance voice communications – empowering you to streamline management procedures, reduce cost and improve telecommunications and data networking performance.

When you need a voice connection, our Business Trunking solution will deliver top-of the market reliability, as well as dramatic savings.

Our switching centers, Data Centers and Network Operating Center (NOC) are connected across a fiber optic backbone with multiple self-healing rings. This highly reliable backbone supports one of the largest fiber networks in the area, with thousands of miles of fiber optic cable deployed, and featuring advanced equipment from the world's leading technology vendors.

And it's all backed by a top-down commitment to your satisfaction. That means you get dedicated, professional account management, rock-solid SLAs and locally-based technical and call center support.

Business Trunking

Business Trunking from Business Solutions includes the following benefits:

- *Operational cost savings of up to 40% compared to other solutions.*
- *Reduced network management costs by using a single network and fiber connection for both your data and voice needs.*
- *A lower total cost of ownership because we own and manage the network and the terminating connection equipment at your facility.*
- *Works with your site's PBX and telephones allowing you to retain all the current features*
- *Support for number portability and emergency calls.*
- *Increased network efficiencies.*
- *24x7 local Customer Care.*

Commitment to Excellence

As a Business Solutions customer, you are assigned a Dedicated Account Manager from Bright House Networks – a real person who is responsible for your satisfaction. And when you call Bright House Networks Customer Service, you're not routed to some call center on the other side of the world – you're connected to experienced, local support people. We are your trusted communications provider, but also your neighbor, with deep roots in our shared community and an unshakable commitment to the growth of local businesses.



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